http://www.worcester-bosch.co.uk/homeowner/products/faqs/general-boiler-questions/should-i-fit-a-water-softener-to-my-boiler



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Should I fit a water softener to my boiler?

Water softeners are now commonly used, especially in hard water areas around the UK.

With a condensing boiler, if you intend to use a softener unit you must remember that due to the change in ph level, it would be unwise to fill your central heating system with such water. This will implicate the longevity of your central heating system and pipe work.

Therefore it is wise, when adding water using the filling loop to your condensing boiler, that this is fitted prior to the softener unit.

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